TRAINIX CASE STUDIES

How Nixfon Has Helped Other Organizations

Robert Bosch (SEA) Pte. Ltd.

Summary

Nixfon deployed Trainix, a user-friendly software system, for Bosch's Automotive Aftermarket training centre to manage its practical training programs.

The Business Need

The client had an urgent need to convert its manual training management process into a systems-based management style. Robert Bosch needed a web-based system which was accessible throughout the ASEAN region.

The system was to store course details and training schedules. It was also important that participant and trainer details were also captured in a centralized system.

Robert Bosch also needed graphical reports that provided clear, concise information on training trends, training budget usage and much more.

The Nixfon Solution

Firstly, Nixfon sat down with the representatives from Robert Bosch and identified the key features of the system.

Next, the team at Nixfon decided the extent of customization required to ensure Trainix would perform to the customer's specific requirements. Trainix is built on the .NET platform and this allows easy rollout throughout the region. The flexibility within .NET also ensured that Trainix was an easy-to-use system to manage all the components of the training centre. Then, a pilot rollout was carried out in Malaysia. Finally, when the system was stable, it was implemented throughout the region.

Value Delivered

The solution helped the training centre administrators manage their work and training more effectively.

Trainix has built-in features that allow authorized external users (such as trainers and participants) to access certain areas to view and complete feedback forms. This helped reduce the administrators' workload in collating such data.

The reports also helped the managers get a clear picture of the number of training days completed, the usage of the training budget and the participant training history.

UEM Academy

Summary

Nixfon deployed Trainix, a comprehensive training management system, for UEM Academy to manage its training programmes, training resources and facilities.

The Business Need

The client wanted a training management system that was user-friendly and easy-to-deploy. They wanted the software to simplify the management and administration of training activities.

They also wanted a system that could export data directly to their Accounting software for billing purposes. They requested for a seamless integration between the training management system and the accounting software.

UEM Academy also wanted to track and manage the rental of their training rooms and resources. This was also to be controlled by the training management system.

The Nixfon Solution

Nixfon's development and project team collected data from the client regarding their wants and needs. The team also studied the accounting system to identify how much changes were to be made to Trainix to allow for the integration.

Trainix was customized to fit the requirements of the client. An additional module was also created to manage the rental of UEM Academy's training rooms and training resources.

Besides the standard reports, Nixfon included a number of reports unique to the client. The team also added a number of forms and other templates that lightened the load of the training administrators.

Value Delivered

Trainix's built-in features matched 80% of the requirements set forth by the client. The balance 20% customization was completed very quickly and added to the completeness of the solution.

The robust nature of Trainix ensured that the integration to the accounting system was achieved with very little hassle. This in turn allowed the training administrators in UEM Academy to focus their efforts on more challenging tasks and Trainix was tasked with handling the day-to-day running of training programmes.

Digicity (M) Sdn Bhd

Summary

Digicity used Trainix to manage the training of Math & Science teachers in Malacca and Negri Sembilan. More than 2,000 teachers from over 700 schools were tracked and their training courses scheduled.

The Business Need

The client needed a system that could be deployed quickly and required very little training for the users. Trainix provided that with its intuitive user interface and easy-to-navigate browser based layout.

Digicity also needed the system to be robust due to the volume of data and transaction records to be stored.

The senior management team also wanted to access real-time graphical reports on their travels.

The Nixfon Solution

Trainix was installed as a plain vanilla solution in this case. This was because Trainix addressed the client's needs completely.

The development team at Nixfon only discussed to identify reports that were pertinent to the senior management and included them into the system.

The solution was also integrated to Digicity's corporate website.

Value Delivered

Trainix provided the client with an easy-to-use intuitive system that didn't require days and days of training. It was implemented with little fuss and was immediately put to use.

The senior management was pleased as they could download reports from anywhere at anytime as long as they had an Internet connection.